A word cloud graphic at the top of the page. The words are arranged in a horizontal, cloud-like shape. The most prominent words are 'digital citizenship' in green, 'anytime learning' in purple, and '1:1 Home to School Connection' in blue. Other words include 'future ready', 'motivate', '21st century skills', 'anywhere', 'problem solving', 'potential', 'boundless', 'technical skills', 'collaborate', 'dynamic', 'mobility', 'empower', 'possibilities', 'digital content', 'ability', 'information literacy', 'student centered', 'teamwork', and 'leadership'.

# 1:1 Home to School Connection

## Lodi Unified School District Superintendent's Technology Advisory Committee

**1:1 Home to School Connection  
visit**

**[www.lodiusd.net/1to1](http://www.lodiusd.net/1to1)**

Chromebook Care Plan (CCP) General Information

Rev. 4/28/2020

The Chromebook Care Plan is available as an optional coverage to protect Lodi USD families from accumulating financial responsibilities due to **accidental damage** or **theft** (see definitions below) of school-issued Chromebooks.

### Care Plan Duration

- Coverage begins the first day of a given school year to the first day of the following school year based on the board adopted school year calendar. For graduating seniors and non-returning students, the coverage duration ends on the last day of school.
- Coverage plans purchased mid-school year expire on the first day of the following school year based on the board adopted school year calendar.
- Students who are issued new devices at the beginning of the regular school year may obtain coverage until the end of the 3rd week of school based on the board adopted calendar without having the device inspected. To obtain coverage after this period requires the device and charger to be inspected by site designated staff or a Lodi USD Technology Department staff member. If devices are not issued during the first 2 weeks of school the grace period may be extended at the discretion of the site administration for up to 5 days after device distribution.

### Cost

Coverage costs \$25 per duration (see above), minus any prior year incentives (see below). Minimum of \$10 after applied incentives. Policies purchased mid-year will not be prorated.

### Refunds

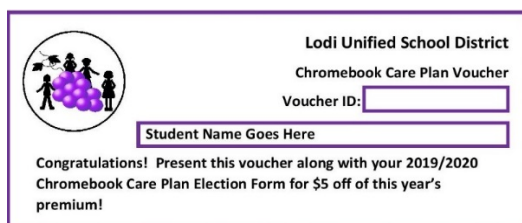
There will not be any refunds. If a student drops from the school, and then returns later in the school year, the policy will still be in effect until the expiration date of the original policy.

### Deductibles (per duration)

- First covered repair/incident - \$0 deductible – Level 1
- Second covered repair/incident - \$10 deductible – Level 2
- Third covered/incident - \$20 deductible – Level 3
- Fourth covered repair/incident - \$30 deductible – Level 4
- After 4 repairs/replacements, the policy is exhausted and voided for the remainder of the present school year and the parent/guardian is responsible for all damage to the device.

### Incentives

- Students who file no claims during the duration of the plan and maintain their device in good condition (fully functional with no significant cosmetic damage as determined by site staff) will receive a \$5 discount on the next duration of coverage and each subsequent year, up to 4 years.
- Discounts only apply to students who have purchased coverage during the previous duration(s).
- The discount will be provided to students in the form of a voucher and will be delivered via e-mail.
- The CCP Voucher will need to be presented along with the current school years CCP Election Form for the student to receive the incentive.



Lodi Unified School District  
Chromebook Care Plan Voucher  
Voucher ID:   
Student Name Goes Here   
Congratulations! Present this voucher along with your 2019/2020 Chromebook Care Plan Election Form for \$5 off of this year's premium!

## Parent/Guardian duties in the event of loss or damage

- Report the loss or damage to the site designated staff as soon as your child returns to school.
- Notify the local police if the loss is due to theft, burglary, robbery or vandalism. You must then provide the official police report to the site designated staff.

## Fraud, Concealment, and Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device.

## Settlement Options

Lodi USD will pay for the cost of repair of the insured device to include parts and labor. If the device cannot be repaired, an equivalent replacement of Lodi USD's choosing will be provided. If a replacement device is provided, this coverage will transfer to the replacement device for the duration of the policy.

Detail of Coverage	Detail of Exclusions of Coverage
<ul style="list-style-type: none"><li>✓ Accidental damage, drops, liquid spills, and submersion</li><li>✓ Theft, burglary, robbery (requires official police report)</li><li>✓ Vandalism (requires school administrator incident report)</li><li>✓ Fire, flood, natural disaster</li><li>✓ Power surge</li><li>✓ Mechanical failure or defect</li></ul>	<ul style="list-style-type: none"><li>× Loss of device</li><li>× Loss or damage to accessories</li><li>× Corrosion and rust</li><li>× Cosmetic damage</li><li>× Dishonest and/or intentional acts</li><li>× Tampering with or unauthorized attempts to repair device</li></ul>

## Policy Portability

- Coverage is applied to the student. Any replacement Chromebooks that become assigned to the student are covered by the student's Chromebook Care Plan.
- If a student transfers to a site outside of Lodi USD, the device must be returned to site. Care plan coverage does not transfer outside of Lodi USD. If the student transfers back to a Lodi USD school before the end of the duration, the coverage will remain in effect until the end of the duration.

## Device Repair Costs

Repair Description	2019-20 Price*	2020-21 Price*
Keyboard/Mouse Replacement	\$50	\$50
Casing/Housing Replacement	\$50	\$80
Gumdrop Protective Case	\$20	N/A
Screen Replacement	\$100	\$75
Power Adapter Replacement	\$30	\$30
Chromebook Full Replacement	\$210	\$225
Touch Chromebook Full Replacement	\$280	\$310

*\*subject to change twice per school year*