

A word cloud graphic featuring various educational and technological terms. The most prominent words are 'digital citizenship' and 'anytime learning'. Other visible words include 'future ready', '21st century skills', 'motivate', 'anywhere', 'problem solving', 'potential', 'boundless', 'technical skills', 'collaborate', 'dynamic', 'mobility', 'empower', 'possibilities', 'digital content', 'ability', 'information literacy', 'student centered', 'teamwork', and 'leadership'.

1:1 Home to School Connection

Lodi Unified School District Superintendent's Technology Advisory Committee

**1:1 Home to School Connection
visit**

www.lodiusd.net/1to1

Chromebook Care Plan (CCP) General Information

Rev. 4/5/2019

Chromebook Care Plan

The Chromebook Care Plan is available as an optional coverage to protect LUSD families from accumulating financial responsibilities due to **accidental damage** or **theft** (see definitions below) of school-issued Chromebooks.

Care Plan Duration

- Coverage begins the first day of a given school year to the beginning of the following school year based on the board adopted school year calendar. For graduating seniors and non-returning students, the coverage duration ends on the last day of school.
- Coverage plans purchased at any time between those dates will terminate at the beginning of the next school year based on the board adopted school year calendar.
- Students who are issued new devices at the beginning of the regular school year may obtain coverage until the end of the 3rd week of school based on the board adopted calendar without having the device inspected. To obtain coverage after this period requires the device and charger to be inspected by site designated staff or a LUSD Technology Department staff member. If devices are not issued during the first 2 weeks of school the grace period may be extended at the discretion of the site administration for up to 5 days after device distribution.

Cost

Coverage costs \$25 per duration (see above), minus any prior year incentives (see below). Minimum of \$10 after applied incentives. Policies purchased mid-year will not be prorated.

Refunds

There will not be any refunds. If a student drops from the school, and then returns later in the school year, the policy will still be in effect until the expiration date of the original policy.

Deductibles (per duration)

- First covered repair/incident - \$0 deductible – Level 1
- Second covered repair/incident - \$10 deductible – Level 2
- Third covered/incident - \$20 deductible – Level 3
- Fourth covered repair/incident - \$30 deductible – Level 4
- After 4 repairs/replacements, the policy is exhausted and voided for the remainder of the present school year and the parent/guardian is responsible for all damage to the device.

Incentives

- Students who file no claims during the duration of the plan and maintain their device in good condition (fully functional and no significant cosmetic damage – as determined by site staff) will receive a \$5 discount on the next duration of coverage and each subsequent year, up to 4 years.
- Discounts only apply to students who have purchased coverage during the previous duration(s).

Parent/Guardian duties in the event of loss or damage

- Report the loss or damage to the site designated staff as soon as your return to school.
- Notify the local police if the loss is due to theft, burglary, robbery or vandalism. You must then provide the official police report to the site designated staff.

Fraud, Concealment, and Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device.

Settlement Options

LUSD will pay for the cost of repair of the insured device to include parts and labor. If the device cannot be repaired, an equivalent replacement of LUSD's choosing will be provided. If a replacement device is provided, this coverage will transfer to the replacement device for the duration of the policy. While a student's primary device is being repaired, the student may be issued a loaner device by their school. The policy will cover the loaner device until the student's primary device is returned or a permanent replacement device is issued.

Detail of Coverage	Detail of Exclusions of Coverage
<ul style="list-style-type: none">✓ Accidental damage, drops, liquid spills, and submersion✓ Theft, burglary, robbery (requires official police report)✓ Vandalism (requires school administrator incident report)✓ Fire, flood, natural disaster✓ Power surge✓ Mechanical failure or defect	<ul style="list-style-type: none">× Loss of device× Loss or damage to accessories× Corrosion and rust× Cosmetic damage× Dishonest and/or intentional acts× Tampering with or unauthorized attempts to repair device

Policy Portability

- If a student transfers to another 1:1 Home to School - LUSD site during the policy duration, the coverage will transfer to the new site and remain in effect until the end of the duration.
- If a student transfers to a non - 1:1 Home to School site, the coverage does not transfer to the new school and device must be returned to site. However, if the student transfers back to a 1:1 Home to School site before the end of the duration, the coverage will remain in effect until the end of the duration.
- If a student transfers to a site outside of LUSD, the coverage does not transfer to the new district/school and device must be returned to site. However, if the student transfers back to a LUSD site before the end of the duration, the coverage will remain in effect until the end of the duration.

2019-20 Repair Costs

Repair Description	Price*
Keyboard/Mouse Replacement	\$50
Casing/Housing Replacement	\$50
Gumdrop Protective Case	\$20
Screen Replacement	\$100
Power Adapter Replacement	\$30
Chromebook Full Replacement	\$210
Touch Chromebook Full Replacement	\$280

**subject to change twice per school year*